

Re-engineering, Montreal and Toronto Audiofest

OUR PRIORITY

Supporting your exhibiting and marketing efforts through new health measures and innovative services that will allow you to hold events in compliance with the standards in effect to ensure a safe environment.

A rigorous process focused on safety

Faced with a global crisis that is forcing everyone to rethink how we do things, we've responded with strict protocols. To start, while the total capacity of the 27 conference rooms of the Hotel Bonaventure is of 3268 people, MAF will only allow 250 people to be present at a time (150 visitors, 100 staffs)

- To minimize transaction at the door, each potential visitor will be required to register online, reserve their 1 or 2 time slot of 2 hours, pay the \$20 admission fee per time slot, fill a form to confirm they're in good health and sign it at the door, and agree to pass a body temperature test before entering the building.
- Every 25 minutes, a small groups of 30 visitors will have access to the building, this to avoid congestion at the reception desk and in other areas inside the venue.
- There will be a maximum of 150 visitors at a time allowed to visit the show. They will then be fragmented in sub-groups of 6 visitors, to begin their choreographed tour under the supervision of a professionally trained guide that will make sure visitors respect the schedule and the pandemic safety guidelines to do with proper distancing, mask wearing, hand sanitizing, and the direction of foot traffic.
- For the 3 days of the show, there will be 14 groups of 150 pre-selected visitors, for a total of 2100 visitors.
- We will accept a maximum of 40 exhibitors, including 10 x 10 booths. (We will only use the banquet floor with the larger corridors and larger rooms).
- A few private areas will be available at all times for exhibitors who wish to continue their discussions with prospective buyers.

Your health and safety are our absolute priority

This guide and the measures in place are based on the directives issued by the government of Québec, and more specifically, on the recommendations from the province's public health institute, which is responsible for determining the measures to be applied in various settings where community transmission could occur. The guide and the measures will ultimately be approved by both the government and the institute by the time the Montreal Audiofest will open.

Learn about our turnkey solutions devised in accordance with the highest hygiene standards and social distancing measures, while ensuring participants have a positive and safe experience.

Overview of new measures in place

A secure, safe greeting process

- The Montreal Audiofest will enjoy a centralized system, for greeting participants and visitors the moment they arrive, complete with check points and health measures.
- This system will foster a level of flow that will enable individuals to transit quickly to the Audiofest areas, thus preventing large gatherings in greeting areas.
- Event areas will be limited solely to visitors who will have been accredited and checked.
- We will schedule staggered arrival times for different group.
- In keeping with public area practices, we will require participants to wear masks.
- Bonaventure staff and Audiofest staff who will be in contact with users will wear personal protective equipment (PPE) where warranted by their roles and duties, as per the directives of the province's public health agency and workplace safety board.
- All employees will receive mandatory training on recommended PPE usage.

A contactless environment

- The Bonaventure will work with organizers to facilitate the implementation of registration solutions predicated on electronic tickets and nametags printable at home.
- Online ticket purchasing will constitute the option of choice for consumer shows.
- Cash payments will make way for contactless payment options.
- All transactional spaces, registration counters and information desks will be outfitted with protective screens.

A considerate approach to communicating the protocols

- So you may properly prepare participants, we will send you a kit detailing the appropriate arrival protocol and health protocol.
- We will step up our signage at the Bonaventure entrance points and event rooms' entrance areas promoting hand hygiene and breathing etiquette.
- We will set up floor and wall markers (stickers, lines, cones, wood barriers) in sensitive areas, indicating the 2-metre social distance to be maintained.
- Our vigilant greeters will be at their trademark watchful best and stationed at all the different event points welcoming and directing participants.
- A patrol will be assigned to reminding participants about the protocols and how to apply them, thus ensuring the safety directives are being adhered to and everyone is behaving responsibly.

Event spaces housing the highest standards of cleanliness

- Before the Montreal Audiofest debut, premises will undergo a thorough cleaning and disinfection.
- We will carry out a daily disinfection of all surfaces used in event spaces. The process will include using a ByoPlanet certified electrostatic spray system.
- The frequent cleaning of contact surfaces will become a new norm.
- Observing hand hygiene will be further abetted by the presence of hydroalcoholic gel dispensers at the entrance of each room and at high traffic areas, plus additional handwashing stations.

- Our high performance ventilation systems will be subjected to an efficient preventive maintenance program, and filters will be replaced regularly.
- We will use a one-step hospital grade disinfectant cleaner based on AHP® (Accelerated Hydrogen Peroxide) technology to deliver fast and enhanced results, and is ideal for a wide range of applications.

New turnkey formulas for event rooms

- To foster governmental 2-metre social distancing directives and the practice of minimizing the number of individuals simultaneously working in enclosed spaces, meeting rooms will be set up in advance.
- We've redesigned our venue floor plans and their guest capacity, and our event planning teams will work together with you on devising possible configurations. Preset traffic flows, crowd management, arrow system for aisles, dedicated entrances/exits, greeting/escorting plan for speakers – we will provide guidance for all of these options.
- The management of the loading area, the logistics of inbound and outbound merchandise, the protocol surrounding the arrival of exhibitors – these will all be reviewed under the microscope so everything is handled under optimal health and safety conditions.

Hotel Bonaventure covid-19 safety measures

Hotel Bonaventure is an exceptional achievement in term of judicious space planning, offering a safe environment for all our guest. From the moment the elevator doors leading to the hotel opens, our hotel guests are treated to a view of an awe-inspiring oasis of greenery perched atop the hotel revealing the charm and tranquility of the countryside, right in the heart of the city. With our great open spaces and our incredible indoor/outdoor amenities, the hotel offers a blissful retreat, a place to feel safe and enjoy your stay.

"Cleanly Made" program by Hotel Bonaventure Montreal

During these challenging and changing times, our promise to let you experience the warm-hearted service of our team remains the same. Our top priority is to ensure your well-being, safety and comfort and make you feel confident about making a travel promise and exploring Montreal again.

Your arrival

- Reduced contact at check-in, touch-less transactions, front desk screens protection, increased cleaning frequency of public areas, sanitizer stations, sanitized key-cards and a paperless check-out to insure your safety from the moment you arrive at the hotel.

Housekeeping:

- Implementation of new pre-arrival and post-departure cleaning and disinfection protocols with a portable electrostatic cleaning device to ensure the safety of our guests. In the rooms all non-essential elements will be removed. Unless there is an urgent request, no room cleaning service will be done during your stay, in order to limit staff interactions with your living environment.

Since the situation is constantly evolving, we will continue to optimize our guide and measures so they are always in line with governmental directives and public agency recommendations. We are counting on your cooperation and thank you for your understanding during these uncertain times.

Our objective will always be making sure your participants and guests have a positive and safe experience at the Montréal Audiofest.